



Industry

- Healthcare

Products

- Microsoft Office SharePoint 2010

Healthcare Services Company Team Member Web Site

One of the largest providers of advanced outpatient diagnostic imaging services in the United States. The company partners with more than 1,000 hospitals and operates imaging and oncology divisions. In addition to its shared mobile services, the company operates 119 fixed-site imaging centers across the United States, as well as 25 radiation therapy centers that provide state-of-the-art treatment and care for cancer patients.

Through improved communication and a sense of connectedness, the new site will improve team morale and impart a company culture and brand that are consistent across all divisions.



Challenge

The Company's former team member web site was difficult to navigate and had an inefficient system of information storage. A new user-friendly site was needed that would promote more frequent and higher quality communication between remote team members and across divisions. The site also should improve global navigation and document management capabilities and provide a user experience that connects team members to the corporate culture. The company wanted to leverage upgraded technology, specifically Microsoft SharePoint, to provide the site with more features and scalability.



Solution

Given a tight deadline, Neudesic adopted a three-phased implementation approach. The Planning Phase involved creating an overall vision for the solution and planning the look and feel of the site. The Core Deployment Phase looked at the site's architecture and system development. The Testing & Stabilization Phase addressed user acceptance testing and remediation, as well as roll-out support.



Benefit

The Company's workforce is remote and spread across the United States. The new site provides news and information about the Company, helping team members stay connected to each other and corporate headquarters. Through improved communication and a sense of connectedness, the new site will improve team morale and impart a company culture and brand that are consistent across all divisions.

Since Neudesic's Managed Services is hosting this site, all administration is handled by Neudesic specialists, with the Company paying a minimal monthly fee for this service.