



Managed Azure Services

Maximize the value of your Azure investment

What is Neudesic Managed Azure Services & Azure Cloud Consulting?

Neudesic Managed Azure Services and Azure Consulting provides organizations with the resources and expertise for technical support, cost optimization, and data analytics to maximize the business value of Microsoft Azure Cloud Services. Neudesic's Managed Azure service and Azure Consulting team can improve overall Azure cloud performance, improve application performance, and facilitate innovation with business intelligence.

Recognized as Microsoft's Partner of the Year (2017), Neudesic is a leading Managed Azure Service Provider that can enable organizations to quickly plan, build, manage, and run applications in Microsoft Azure. Neudesic's certified Azure professionals are dedicated to monitoring and optimizing the performance of your Azure Cloud environment, and if any issues arise they are there to respond and remediate 24x7.



Our experienced Azure Consultants work closely with you to come up with a tailored solution that fits your businesses unique needs.



Neudesic Managed Azure Services include

- 24x7 Microsoft Azure Cloud Monitoring & Management
- Microsoft Azure Cloud Right-Sizing & Cost Optimization
- Application Management – 24x7 Monitoring, Alerting, Remediation
- Incident Management (Tier 1-3 support)
- Dedicated Phone Support
- Patch Management
- Managed Backups (and testing)
- Root Cause Analysis
- Problem Management
- Administration
- Subscription Management
- Service Level Reporting
- Architecture Oversight
- Network Monitoring
- Device Monitoring
- ITIL management processes and governance
- Azure Best Practices and Recommendations

Top Microsoft Azure Cloud Challenges Neudesic Can Help You Overcome

#1 Lack of In-house Azure Skills & Resources – Your IT team has a lot on their plate; putting out “IT fires”, handling incoming employee support tickets, and focusing on strategic IT projects that can add business value to your organization. Managing Azure Cloud environments is not their core competency, but it is ours.

How can Neudesic Managed Azure Services Help? Our dedicated Azure support team works with Microsoft teams every day to stay current with the newest Azure services that can help transform your business. Trying to build an in-house Azure support team is not cost effective nor is it strategic for your organization. By partnering with Neudesic your organization acquires access to a deep bench of Azure technical resources and years of experience in implementing and managing complex Azure environments.

#2 Guidance & Growing Complexity – Many view Microsoft Azure as just another Cloud platform, but soon realize how much Azure has to offer and how little they know on how to get started using Microsoft Azure services for their project needs. The list of Azure services continues to grow as AI + Machine Learning advances and organizations continue to utilize data analytics to make strategic business decisions. However, with the growing number of additional services in the Microsoft Azure Cloud platform comes increasing complexity.

How can Neudesic Managed Azure Services Help?

Neudesic’s Azure Consultants can help guide you and your business in the Azure Cloud to help you achieve the maximum amount of flexibility, agility, and value. Our Microsoft Azure technologists can help you assess and implement the right Azure services to help you achieve your business objectives.

#3 Filling in the Security Gaps – For Azure, Microsoft will secure most of the underlying infrastructure, including physical access to the datacenters, services, and parts of the networking infrastructure, but the customer is responsible for the rest of the security (securing your data). This is where Neudesic’s comprehensive Managed Azure service can help fill in the gaps.

How can Neudesic Managed Azure Services Help? Neudesic can help you implement a defense in depth strategy for your Azure Cloud environment to help mitigate risk and vulnerability. Don’t trust a “break-fix” service provider with your Azure Cloud environment, the security of your data requires constant vigilance and best practices in an ever-changing landscape.

Cultivate Better Business Operations with Managed Azure Services

Monitoring and Response

Neudesic provides proactive monitoring and incident management, 24/7, routine patching and backups

Subscription Management

We help businesses maximize visibility and control, administration, cost containment and continual ROI analysis

DevOps Automation

Ensure continuous delivery through automated infrastructure, deployment and tools

Packages and Features

Our Managed Cloud Service offering can be tailored to your specific needs. We focus on removing the burden of every day management of your cloud environment so you can realize the business value of your cloud investments.

Cloud Management	MONITOR	MAINTAIN	OPERATE
Service Level Agreement	✓	✓	✓
Service Level and Performance Reporting	✓	✓	✓
24x7 Cloud Monitoring & Management	✓	✓	✓
Issues Escalation	✓	✓	✓
Incident Management (Tier 1 - 3 support)*		✓	✓
Patch Management		✓	✓
Managed Backups (and testing)		✓	✓
Dedicated Phone Support		✓	✓
Problem Management			✓
Administration			✓
Subscription Management			✓
Security Management			✓
Cloud Best Practices and Recommendations			✓
Application Monitoring and Management			✓
Cloud Right-Sizing & Cost Optimization			✓
Program Management			✓

We work with the cloud leader





Contact Us Today!
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