

Managed Cloud Services

Neudesic's full suite of managed cloud services provides you with competitive edge by taking on the everyday management and maintenance of your critical systems and infrastructure to enable IT teams to focus on innovation.



Managed Services Provider

Proactively monitoring & managing your IT operations and infrastructure against clearly defined Service Level Agreements (SLAs) to support continued cloud adoption.



Continuous Cloud Enablement

Providing a skilled team of cloud professionals that help your teams create and deliver scalable and reliable solutions.



Cloud Application Management

Managing single or multiple applications to improve efficiency and implement continuous innovation across your application portfolio.

Management Foundational Services

Our Managed Cloud services can be tailored to your specific needs. We focus on removing the burden of everyday management of your cloud environment so you can realize the business value of your cloud investments.

Technical Support (24/7)

- 24x7 submission of incidents, Business Hours Support
- 24/7 submission of incidents, 24/7 Support

Escalation Management

- Proactive Critical Situation Support with Escalation Management
- Severity A: < 1 hour Severity C: < 12 hour
- Severity B: < 3 hour Severity D: < 16 hour

IT Health

- Health Check Report & Roadmap Update

Cloud Assistance

- Cost Management – Thresholds and Recommendations
- Continuous Cost Optimization
- Proactive Management of Azure Resources

Account Management

- Service Delivery Manager

Cloud Assistance

- Continuous Cost Optimization
- Cost Management – Thresholds and Recommendations